

Crossroads Community Improvement District

Request for Information (RFI): Public Safety Services

Date Issued: December 18, 2025

Response Due: January 16, 2026

Contact: Rick Usher, Executive Director

Crossroads Community Improvement District

rick@crossroadscid.org, 816-719-0233

Overview:

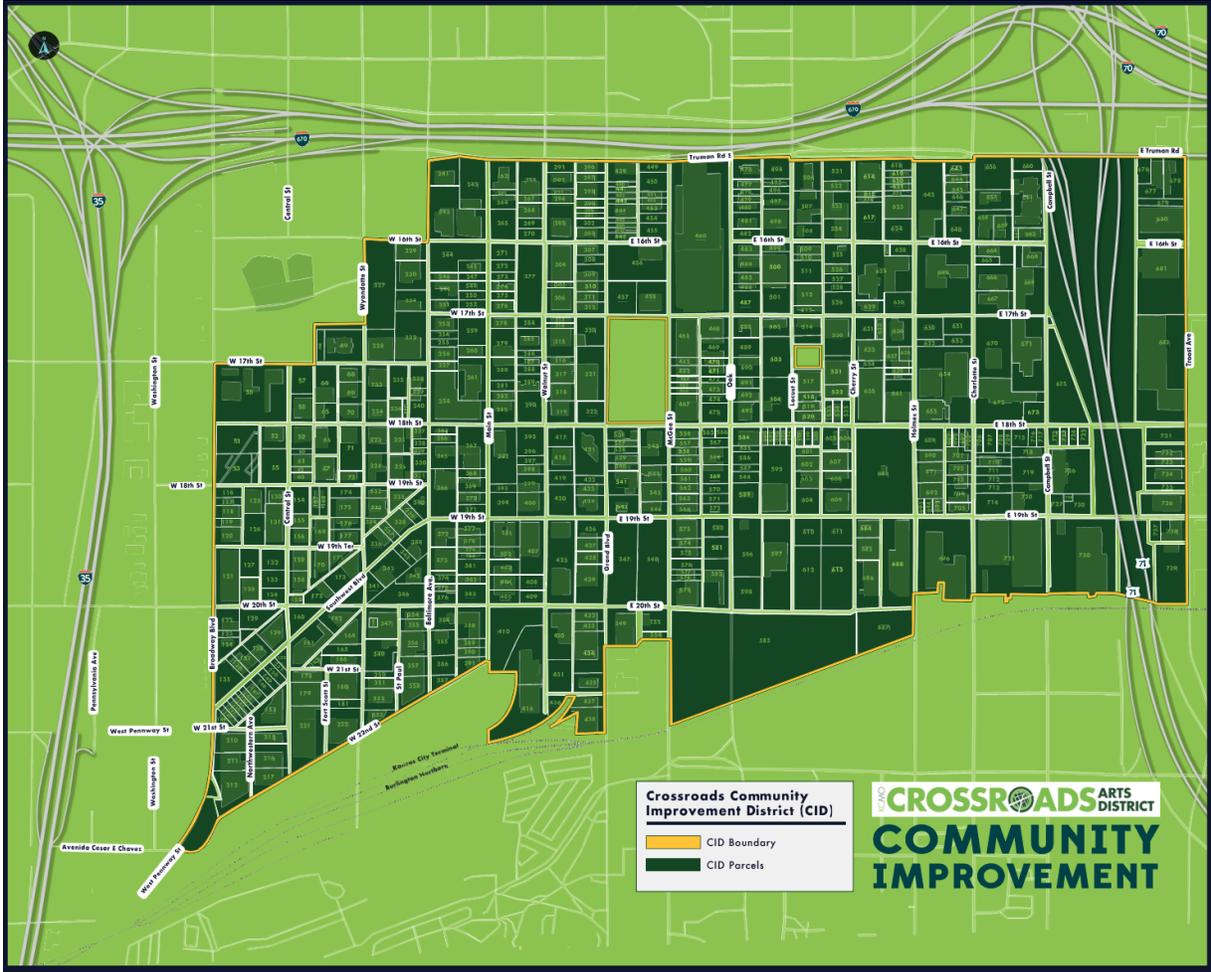
The Crossroads Community Improvement District (CCID) is a political subdivision of the State of Missouri created in August 2025 to enhance public safety, maintenance, cleanliness, and vibrancy within the Crossroads Arts District. The CCID's boundaries span the district's key commercial, arts, and cultural corridors and include a growing residential population and thriving small business community.

The District's voters approved a ½-cent sales tax on December 2, 2025. Sales tax revenues are anticipated to begin flowing to the CCID by approximately June 1, 2026, with phased revenue ramp-up over the first several months of remittance. This funding supplements the special assessments approved by property owners in September 2025. We expect special assessment revenues to come to the CCID in January and February 2026.

The CCID anticipates budgeting approximately \$250,000 to \$300,000 annually for public safety services, beginning with partial revenues in the FY2026-2027 fiscal year. The first year will involve phased-in collections, and service agreements will be structured accordingly to align with actual revenue inflows. This RFI is issued to explore options for security, patrol, and related public safety services to be implemented in coordination with the Kansas City Police Department (KCPD), the Jackson County Sheriff's Office, and private security vendors.

1. Purpose

The Crossroads Community Improvement District (CCID) invites qualified firms, agencies, and organizations to submit information regarding their capacity, experience, and approach to delivering public safety services within the CCID in Kansas City, Missouri. The CCID boundaries are as depicted in the map below:



This RFI is issued to identify potential vendors capable of providing professional, community-oriented security and patrol services that align with the CCID’s mission to create a clean, safe, and welcoming neighborhood for residents, businesses, and visitors.

This process will help the CCID evaluate service capabilities, pricing structures, and partnership opportunities in advance of a formal Request for Proposals (RFP) to be issued in early 2026. This RFI does not constitute a contract negotiation or contract award.

2. Background

The Crossroads Community Improvement District (CCID) was established by the Kansas City Council in August 2025 as a political subdivision of the State of Missouri to enhance safety, maintenance, and placemaking in the Crossroads Arts District.

CCID funding is being implemented in phases:

- Phase 1 (Q1 2026): Initial public safety services supported by the City of Kansas City's Off-Duty Patrol Grant, providing funding for KCPD off-duty patrols in targeted areas.
- Phase 2 (late-Q1 2026): Expanded services to include private security supported by 2025 property assessment revenues collected through Jackson County.
- Phase 3 (Q3 2026): Full operational program funded by both property assessments and the ½-cent CCID sales tax, which was approved in the December 2, 2025 election.

This phased model allows for a layered approach to public safety—integrating professional law enforcement, private security, and community-based technology and engagement strategies to improve response times, deterrence, and data-informed prevention.

3. Phased & Layered Implementation Overview

Phase 1: Off-Duty Patrol Program (Q1 2026)

- Contracting off-duty KCPD officers through City grant funding.
- Patrol coverage Tuesday–Saturday evenings, 3–5-hour shifts.
- Coordination with KCPD Center Zone Command and Special Projects Division.
- Integration of drone dock installation, in partnership with KCPD's Drone as First Responder program, to improve emergency response in the Crossroads' urban valley geography.
- Integration of EB Systems Neighborhood Watch App for real-time reporting and response tracking.

Phase 2: Private Security & Neighborhood Ambassador Program (Q2 2026)

- Limited deployment of uniformed private security and CCID ambassadors to expand street presence.
- Support for business check-ins, safety escorts, and First Fridays event management.
- Collaboration with KCPD officers, other CIDs (River Market, Main Street, Downtown), and neighborhoods (Westside, 18th & Vine, Union Station/Crown Center) for shared data (including KCPD cameras) and coverage.

Phase 3: Technology-Enhanced Operations (Q3 2026)

- Expanded deployment of uniformed private security and CCID ambassadors to expand street presence.
 - Expanded EB Systems use for crowd activity monitoring, event management, and neighborhood watch coordination.
 - Data dashboards for crime and incident trends to inform future deployment.
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4. Scope of Requested Information

Respondents are asked to provide details on their capabilities in one or more of the following service categories:

1. Uniformed Patrol and Security Services

- Foot, vehicle, or bike patrols for routine coverage and event support.
- Coordination with law enforcement and other CIDs.
- Incident documentation, reporting, and coordination with CCID and KCPD.

2. Public Safety Ambassadors / Community Engagement Teams

- Staff trained in customer service, de-escalation, and public relations.
- Business check-ins, hospitality-style presence, and assistance to visitors.
- Homeless services and mental health services referrals to local partners.

3. Technology Integration & Data Reporting

- Experience with digital reporting tools (e.g., EB Systems app, GPS logs, analytics dashboards).
- Capability to provide real-time and monthly safety reports.

4. Event Security Management

- Crowd monitoring for First Fridays, neighborhood activities and events concurrent to KC2026 Fan Festival, and major events.
- Coordination with event planners, artists, and vendors to ensure public safety.

5. Collaboration and Response Coordination

- Ability to work alongside off-duty KCPD officers, City departments, and neighborhood partners.
- Participation in task force and committee meetings when appropriate.

5. Requested Information

Please include the following in your submission:

1. **Company Overview** – Name, ownership, years in business, management team, and contact info.
 2. **Relevant Experience** – List comparable projects or clients, especially CIDs or urban mixed-use districts.
 3. **Staffing and Training** – Number of staff, training standards (de-escalation, customer service, mental health awareness).
 4. **Technology and Reporting Tools** – Description of digital systems, apps, or data reporting used in your operations.
 5. **Cost Framework** – Typical hourly or contract rates, staffing minimums, and flexibility for phased scale-up.
 6. **Community Engagement** – Approach to local hiring, workforce development, and neighborhood integration.
 7. **Insurance and Compliance** – General liability, workers' compensation, and licensing documentation.
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6. Submission Instructions

- Submit responses electronically in PDF format to the contact listed above.
 - Include “CCID RFI – Public Safety Services” in the email subject line.
 - Responses must be received by January 18, 2026 at 5 p.m. CST.
 - Questions must be submitted in writing by January 12, 2026.
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7. Evaluation and Next Steps

The CCID will evaluate submissions to:

- Identify qualified vendors for upcoming RFP opportunities (expected January–February 2026).
- Develop scopes of work for private security, technology integration, and ambassador programs.
- Schedule interviews or site visits with top respondents.

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8. Confidentiality

All submissions will be handled under the Missouri Sunshine Law (RSMo Chapter 610). Respondents should clearly identify any proprietary information.

9. Contact Information

Rick Usher

Executive Director, Crossroads Community Improvement District
115 West 18th Street
Kansas City, MO 64108

rick@crossroadscid.org

816-710-0233